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August 12, 2004

**BY EMAIL**Mr. Mohamed Attiah  
Chalk River Laboratory  
Atomic Energy of Canada Limited  
Chalk River, Ontario

Dear Mo,

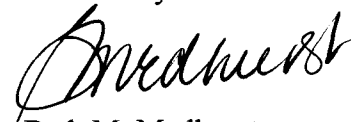
Thank you for your e-mail of August 9, 2004 requesting my support and assistance to address your complaint and subsequent grievance. You are following the proper channels by addressing your complaint in accordance with grievance procedure outlined in your collective agreement.

The collective agreement outlines the steps that must be followed by the parties to resolve any disputes arising from its interpretation or application. With regards to your training needs, I suggest you meet with your immediate supervisor to determine if there are any specific requirements for training, whether on the job or classroom that you may require.

I would like to re-iterate that we do take your concerns seriously and we have mechanisms in place to effectively deal with and address employee concerns through the proper channels.

Once again I would like to thank you for bringing your concerns to my attention and trust that they will be resolved utilizing the process you have initiated.

Yours truly

  
Beth M. MedhurstAtomic Energy  
of Canada LimitedÉnergie atomique  
du Canada limitée